



To our Valued Clients,

Here is some information about how the uncertain and fluctuating situation regarding COVID-19 and the potential impact our clinic and your appointments.

Please find Cygnnet Clinic's current up-to-date information regarding COVID on our website by [following this link](#).

Any possible infections relating to COVID-19, or otherwise, with staff or patients, may result in unexpected rescheduling of appointments and a reduction in the ability for face-to-face consultations.

This means that if a staff member falls ill, we cannot treat anyone in-person until they have recovered (usually two weeks). We ask for your patience and understanding if this occurs. Although this may impact on availability, we have been working hard to increase the amount of [Telehealth and Telephone](#) consultations during this time.

To book a Telehealth appointment, please visit our website cygnetclinic.com.au or call 9467 7676. In accordance with WA Health, we advise the following precautions

- 1. Please do not attend the clinics if you have any cold or flu symptoms; have been in any COVID-19 hotspot; have been exposed to any suspected or COVID-19 positive members of the community.***
- 2. When the borders open, we will request that you attend the clinic with a mask on, and ensure all appropriate hand hygiene.***
- 3. WA Health advises any eligible persons to be double-vaccinated with boosters when due to prevent serious illness.***
- 4. If you are unvaccinated, please let reception know prior to your appointment so we can set up alternative arrangements for your session if you request. We do not discriminate or withhold care based on vaccination status.***

Cygnnet Clinic will remain open as mental health is one of the key priorities in services given the increase in levels of anxiety and uncertainty. Please [refer to our website for any changes](#) to our service.

For updated news on COVID-19, please visit WA Health at: [WA Health COVID Information](#) or call the WA COVID information Hotline on [13 268 43](tel:1326843)

Stay safe,

Cygnnet Clinic Staff